UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

الإمارات العربية المتحدة
وزارة الطاقـــة والبنيـــة التحتيـــة

User Manual

Request for Issuance of No Objection Certificate for Removing Mud
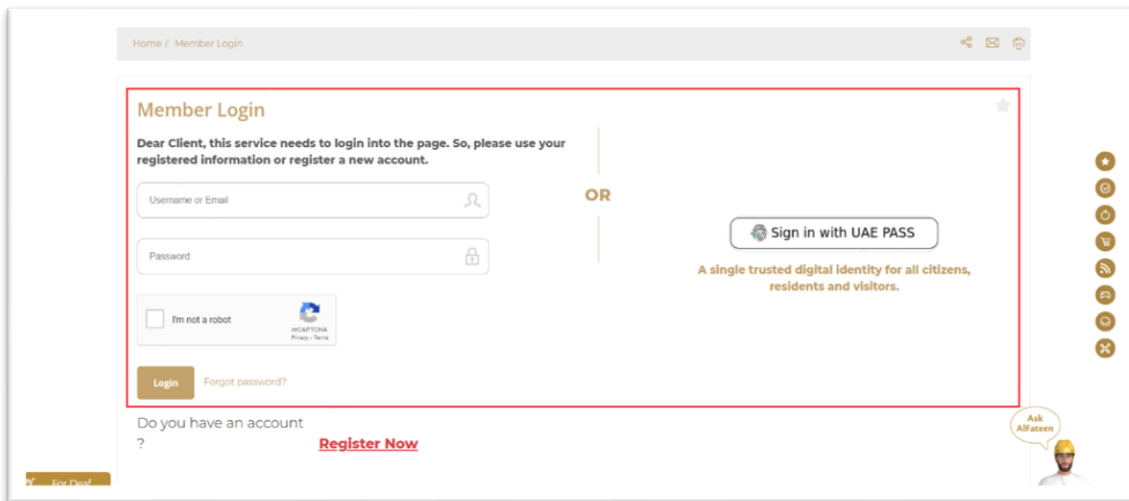
Sediments from Dam Lakes

V 1.0

2022

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1. Open MOEI website: https://www.moei.gov.ae

2. Click on "LOGIN" on the header
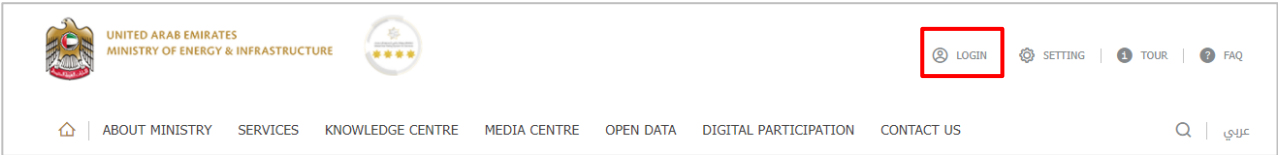
3. Then it will redirect you to the Login page, you can login by email registered and password or using UAE PASS.

4. From the home page, go to "Services" tab, then choose "Infrastructure Services".

5. From Services Directory, choose the category "Dam Services".

6. Then select the needed service "Request for Issuance of No Objection Certificate for Removing Mud Sediments from Dam Lakes" , you can view the service Info or start the service immediately.

Infrastructure Services

For all Housing Services, please visit Sheikh Zayed Housing Programme website

You can use our digital services through our Mobile App IOS - Android

Type a keyword to search   Search

Inquiry Services   **Geological Services**   **Infrastructure Services**   **Maritime Transport**   **Land Transport**

Dams Services   Federal Roads   Federal Buildings   Housing Services   Procurement Management Service

Request for Issuance of No Objection Certificate for Removing Mud Sediments from Dam Lakes

START   VIEW INFO

7. Add the required fields in "Request for Issuance of No Objection Certificate for Removing Mud Sediments from Dam Lakes" Form and click "Submit"

Page last updated: Wednesday, August 03, 2022

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Request For Issuance Of No Objection Certificate For Removing Mud Sediments From Dam Lakes

Applicant Data

Name *

| First Name | Middle Name | Last Name |

Emirates ID Number *

xxx-xxxx-xxxxxxx-x

Emirate *

Please select ▾

Mobile Number *

05x-xxxxxxx

Email *

xx@xxx.xx

Application Details - Requesting You To Get Sedimentation (Silt) From The Dams Belong To Ministry Of Energy And Infrastructure

Emirate *

Please select ▾

Dam *

Please select ▾

Attachment Emirate Id Copy *

Choose File   No file chosen
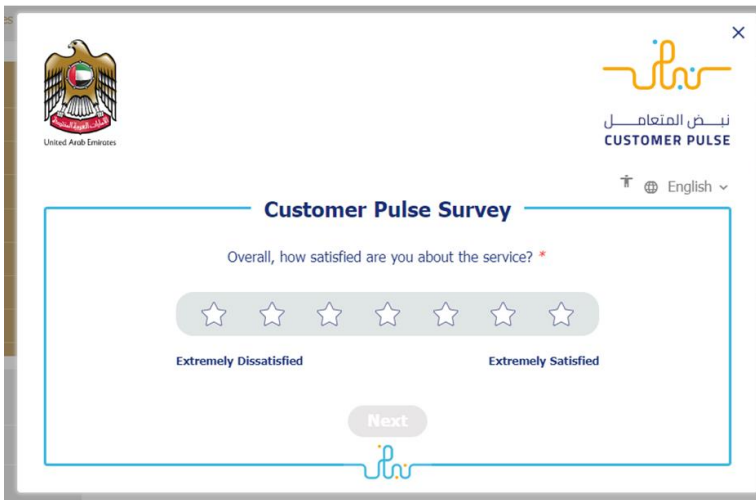
File Type : JPEG, JPG,PNG , Max Size (2 MB)

Please enter text shown *

☐ I'm not a robot   reCAPTCHA
Privacy - Terms

☑ **Add a statement to read the instructions**

☑ **I acknowledge that I bear the responsibility of issuing any permits required by the relevant local authorities also; I abide by the instructions of the Ministry at the site.**

PRINT INSTRUCTIONS

SUBMIT

8. Reference number for the request will be displayed in the page and a confirmation email for the request will be sent to the customer's email.

9. Fill the satisfaction survey about the eService, when the following pop-up shows up:

United Arab Emirates

CUSTOMER PULSE

⊕ English ⌄

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

Previous   Next

10. **When the request is approved by the Ministry , the customer will receive approval email with certificate attached .**